

# Contract Management

TGaS<sup>®</sup> Advisors Contract Management Benchmark provides a comprehensive framework for capturing the current state of a pharmaceutical or biotech company's managed markets contract management functions and comparing the results to other pharmaceutical or biotech companies. Our proprietary methodology yields a sophisticated capability, resourcing & GAP analysis which provides our clients fact-based insights and recommendations for improving the efficiency and effectiveness of their contract management functions.

We analyze, compare and contrast your strategies, organization, processes and capabilities with those of other member companies. This allows us to provide managed markets leaders insights about optimizing the efficiency and effectiveness of their managed markets contract management organization.

## Areas of Focus

The Contract Management Benchmark analyzes the key work streams leading up to and after contract signature. This benchmark captures information and provides insights and observations in the following areas:

- Contract Strategy
- Proposal Development and Approval
  - Pricing Impact Analysis
  - Proposal and Contract Authoring
  - Pricing Committee Operations
- Governance and Compliance
  - Compliance, SOX and Price Reporting
- Contract Administration
  - Membership and Eligibility
  - Claims Submission Validation
  - Rebates, Chargebacks and Admin Fees Processing
  - Contract Profitability Analysis
  - Forecasting, Accruals and Budgeting
  - Projects and Training

## Working with TGaS Advisors

As with other TGaS Advisors solutions, the benchmarking process is just the foundation of our partnership. Our toolkit includes valuable resources to improve the efficiency and effectiveness of your marketing team including:

- Benchmark implementation support
- Business planning and strategy mapping exercises to provide strategic focus and alignment of activities with the company's core needs
- Custom advisory sessions on a wide range of technical and management issues
  - "Virtual How" surveys to assess "How other pharmaceutical companies do it" to ongoing, client driven topical benchmarks to address client issues as they arise
  - Semi-annual client summits, a day of offsite to learn, share and network with your industry peers in a "non-selling" environment

### About TGaS Advisors

Today, TGaS Advisors is the leading benchmarking and advisory services firm serving pharmaceutical commercial operations organizations. We provide the only comprehensive series of benchmarking solutions and advisory services for objectively improving the strategy and effectiveness of pharmaceutical operations organizations.

TGaS Advisors' proven methodology and deep proprietary database provides objective actionable insights for our clients and allows operations executives to take a proactive and strategic approach to supporting the commercial organization.

Our solutions help our clients to:

- Evaluate and improve effectiveness
- Assess capabilities
- Support improvements in efficiency
- Consider organizational alternatives
- Address strategy, tactics and optimal practices
- Establish goals and performance measures
- Gain access to ongoing trusted advisor network
- Develop transformational roadmap
- Maintain a fact-based, outside-in perspective